



State of Idaho

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INFORMATIONAL LETTER #2001-10

DATE: October 4, 2001

TO: ALL IDAHO NURSING FACILITIES

FROM: DEBBY RANSOM, R.N., R.H.I.T., Chief
Bureau of Facility Standards

SUBJECT: LONG TERM CARE INFORMAL DISPUTE RESOLUTION PROCESS

A review and update of the Informal Dispute Resolution (IDR) Procedures for Long Term Care Facilities has now been completed.

These updated procedures were developed by a workgroup consisting of representatives of the nursing home industry, of the Idaho Health Care Association, the Commission on Aging, and the Department of Health and Welfare. The review and update process took approximately ten months.

Enclosed is your copy of the updated guidelines. This process will be used for any survey completed on or after September 17, 2001.

If you have any questions, please contact Loretta Todd, R.N., Co-Supervisor of the Long Term Care unit of the Bureau of Facility Standards, or me, at (208) 334-6626.

DEBBY RANSOM, R.N., R.H.I.T., Chief
Bureau of Facility Standards

DR/nah
Enclosure

cc: Idaho Health Care Association